



Dynamics 365 Field Service Integration:

A Game-Changer for Seamless Operations

The integration of Dynamics 365 Field Service with Dynamics 365 Finance and Supply Chain Management marks a significant advancement in service management.

This integration is designed to streamline operations, enhance financial visibility, and optimize supply chain processes.



Challenges Addressed

Limited Financial Insight

Prior to integration, financial status was obscured due to the need to switch between systems.

Supply-Driven Delays

Lack of coordination between fieldwork and supply chain processes led to inventory shortages and service delays.

Invoicing Bottlenecks

Disparate systems caused delays in invoicing and payments, disrupting cash flow.

Inconsistent Data

Discrepancies across systems affected inventory accuracy, decision-making, pricing, and costing data.



Benefits of Integration

- **Operational Visibility**
Real-time insights into finances and inventory.
- **Field-Informed Supply Chain**
Align field service work orders with inventory demand.
- **Interconnected Financial Operations**
Automated billing and invoicing improve cash flow and profitability.
- **Cost-Effective Integration**
Pre-built solution reduces costs and speeds up implementation.
- **Reduced Risk**
Minimize implementation risks and timelines.

Essential Features

- **Data Alignment**
Dual-write and virtual entities for cohesive data.
- **Primary Tables Alignment**
Sync currency, units, products, and attributes.
- **Legal Entity Alignment**
Filter transactions by company.
- **Projects and Accounts Sync**
Seamless work order integration for precise billing.
- **Inventory Management**
Real-time inventory updates.
- **Resource Alignment**
Associate field work with correct workers.
- **Automated Invoicing**
Reduce manual errors and automate transaction syncing.
- **Full Insight & Management**
Complete data management and issue resolution.

Get Started Now!

Boost productivity, revenue, and customer satisfaction with Dynamics 365 Field Service, Finance, and Supply Chain with your Trusted Microsoft Solutions Provider, **DynaTech Systems!**